



NOTE: New Mailing Address Effective June 4, 2018 to avoid delay in payment processing/late fees/interruption of service



* - Debit or Credit card payments will be charged an additional 2% processing fee.

Payment Option	Where Available	Payment Method
Bill Pay - Your Local Bank	Pay your bill electronically through your local bank. Payment should be sent to: PO Box 71231 Charlotte, NC 28272-1231 (Note: Address change effective June 4th, 2018. Remittances to the previous PO Box may result in delayed payment posting and may incur late fees).	Scheduled by Customer through their banking entity to automatically draft funds from their account. (Note: a combination of Customer ID, Account Number, and payment mailing address are required to ensure proper posting to account)**
Auto-Pay Schedule through City (Utility Bills Only)	A free service that allows you to have your utility bill amount automatically deducted from your bank account every month. Set it up once and every month, on the due date, your utility bill current amount will automatically be withdrawn from your bank account. TO ENROLL IN THIS PROGRAM VISIT: - http://miramarfl.gov/DocumentCenter/View/292/Automatic-Utility-Payment-Authorization-PDF ; or - Any of our Cashier's Offices to complete the Auto-Pay Enrollment Form. Please allow 2 billing cycles for processing.	Automatic withdrawal of current billed amount from bank Account
Online	PAY YOUR BILL ANYTIME, ANYWHERE ONLINE: The City of Miramar Online Self Service webpage is a secure way to pay your bill right away. You will receive an immediate confirmation online followed by a confirmation email. Visit: https://mss.ci.miramar.fl.us/MSS/citizens/UtilityBilling/Default.aspx Note: Customer ID needed to access account information.	Debit Card*/ Credit Card*/ Checking Account (Utility Bills Only)
Mail	MAKE PAYMENT BY MAIL TO: PO Box 71231 Charlotte, NC 28272-1231 (Note: Address change effective June 4th, 2018. Remittances to the previous PO Box may result in delayed payment posting and may incur late fees). IMPORTANT REMINDERS WHEN MAILING YOUR PAYMENT <ul style="list-style-type: none"> • Include the top portion of your utility bill with your payment. • Use the return envelope provided with your bill. • Make your check or money order payable to City of Miramar in U.S. funds. • Write your City of Miramar CID and Account number on the check or money order. • Do not send cash. • Allow five to seven business days for post office delivery. 	Checks or Money Orders Only (No Cash) (Note: payment stub or a combination of Customer ID and Account Number is required to ensure proper posting to account)
Phone (Utility Bills Only)	Pay your bill from a touch-tone phone using your bank account – payment will post to your account within same day. - Dial: 954-602-4357 - Select "Option 1" twice and follow the remaining prompts	Debit Card*/ Credit Card*/ Checking Account (Note: a combination of Customer ID and Account Number is required to ensure proper posting to account)**
Mail Drop Box Locations	MAIL DROP BOX LOCATIONS ARE LOCATED AT: TOWN CENTER: 2300 Civic Center Place, Miramar FL 33025 (Mail Drop Box located across from Main Garage Entrance) MULTI-SERVICE COMPLEX: 6700 Miramar Parkway, Miramar FL 33023 (Mail Drop Box located next to the Cashier's Drive Thru). SUNSET LAKES: 2801 SW 186th Ave, Miramar FL 33029 (Mail Drop Box located in front of main building)	Checks or Money Orders Only (No Cash) (Note: payment stub or a combination of Customer ID and Account Number is required to ensure proper posting to account)
In person:	Visit our Cashier's Offices (Monday thru Thursday - 7am to 6pm - excluding City holidays) TOWN CENTER: 2300 Civic Center Place, Miramar FL 33025 MULTI-SERVICE COMPLEX: 6700 Miramar Parkway, Miramar FL 33023	All payment types.